



Accruent Software Solutions for Retail

ABOUT ACCRUENT

Since 1995 Accruent has been supporting retailers with software solutions that deliver long term, best in class, operational and financial performance. Accruent has shaped the world of real estate and facilities management for not only retailers, but healthcare organizations, higher education institutions, telecommunications providers, corporate business, public & government agencies, and more. Through acquisitions we have expanded to support additional industries and acquire additional software technologies/talent with the guidance. While we operate in industry divisions, with dedicated retail development, support, professional services and accounts teams, we learn a lot from our counter parts on other industry teams and provide financial stability to one another as markets ebb and flow. As the largest independent provider of commercial property management software, Accruent currently serves over 4,500 clients globally.

LA CLOUD

- Store searchable and actionable lease abstracts
- Manage lease administration
- Manage lease accounting
- Eliminate: missed payments | overcharges | overpayments | missed dates
- Streamline time consuming processes: percent rent calculations | straight-line schedule generation | rent collection | reconciliations | lease responsibilities tracking
- Reporting & dashboards unlock visibility & cost savings

EXPESITE

- Track and manage all aspects of project management
- Milestone schedules
- Document management
- Budget & bidding management
- Streamline team member & vendor communications
- Develop a living archive of location data & history
- Execute mass updates with living reports

360FACILITY

- Manage Work Order Requests
- Assign and Auto-assign Work to Techs or Vendors
- Track Completion Progress
- Rate Satisfaction with Vendor Performance
- Manage Assets & Warranties
- Create Preventative Maintenance Schedules
- Reporting & Dashboards Unlock Visibility & Cost Savings

ACCRUENT ACCOUNTS TEAM

- Dedicated team serving only retail clients
- Named account manager or customer success manager
- Long term client relationships
- Dedication to client success with accruent solutions
- Dedication to value generation
- Representation on retail leadership team oversight

ACCRUENT PROFESSIONAL SERVICES

- Dedicated Team Working Only With Retail Clients and Retail Solutions
- Deep Product Knowledge
- Deep Understanding of Retailer Needs
- Experience that Best Practice Consulting
- Representation on Retail Leadership Team Oversight

ACCRUENT SUPPORT

- Dedicated Team Working Only with Retail Solutions
- Quick Resolution Time
- Quality Resolution
- Deep Product Knowledge
- Deep Understanding of Retail Business
- Multiple Ways to Contact
- Support Portal with Ticket Tracking & Self Help Tools
- Representation on Retail Leadership Team

ACCRUENT PRODUCT DEVELOPMENT

- Dedicated Team Working Only with Retail Solutions
- Deep Understanding of Retail Business and Retailer Needs
- Partnerships with Clients to Solicit Feedback on Enhancements
- Iterative Rollouts to Ensure Alignment with Client Needs
- Representation on Retail Leadership Team

CLOUD SOFTWARE

Designed to provide excellent security, efficiency, and quicker implementation, a true cloud solution means access to Accruent solutions anywhere with Internet connection and the added benefit of a lower total cost of ownership.



LA Cloud

- Lease Administration
- Lease Accounting

Expesite

- Project Management
- Project Financials

360Facility

- Facilities Management
- Asset Management