

Education/Public AGENDA

Monday, March 21

3:00-6:00 p.m. Registration

6:00-9:00 p.m. Welcome Reception

Tuesday, March 22

8:00-9:00 a.m. Breakfast & Registration

9:00-10:30 a.m. Welcome & Keynote with Accruent CEO Mark Friedman

10:30-11:00 a.m. Break (Demo Lab & UX Lab Open)

11:00 a.m.-11:55 a.m. BIM in Facility Management – A Chicken or the Egg Dilemma

Thought Leadership | FAMIS, FAMIS Cloud, 360Facility, VFA | Public, Corporate, CRE, Education, Healthcare, Retail Room: B

Which came first, the chicken or the egg? Or more to our point, the Building Information Model (BIM) or facility management operational information? Utilizing input from facility management users of BIM information, learn what Georgia Tech has discovered in researching how to effectively develop BIM for effective implementation and use during the important operational phase of a building. While design and construction models can provide information, most of the FM data needed for operations can be unaccounted for in the initial phases of a facility project unless required at the initial development of a BIM project. Learn what's needed, what may not be needed, and how to make sure that BIM data is captured for your use once turnover occurs. Additional tips on managing the data during operations is also presented to ensure that overall, the BIM development and use maximize efficiency for facility management organizations. Speakers: Kathy Roper, Associate Professor and Chair, Facility Management Georgia Institute of Technology

11:00 a.m.-11:55 a.m. Building a Successful Preventive Maintenance Program

Product Information | FAMIS Cloud, 360Facility | Education, Public Room: 301 Would you like to build or improve your Preventive Maintenance (PM) process? Using preventive maintenance schedules effectively will help you extend the useful life of your assets and make day-to-day operations simpler and more efficient. Join this session to learn about best practices for building a PM program and how PM routines can be streamlined in FAMIS Cloud and 360 Facility Speakers: Brad Richardson, Senior Solutions Architect, Accruent

11:00 a.m.-11:55 a.m. FAMIS Space Survey - Customer Panel

Product Information | FAMIS, FAMIS Cloud, 360Facility | Education, Public Room: 302 FAMIS Space Survey provides the ability to gather information directly from the field as functional use, occupancy or ownership of the space changes over time. Critical room details are accessible and data, such as the room function, departments (groups), allocated employees, funding/grant details, room equipment, and space contact details can be updated. Hear best practices on how leading universities gain value from the FAMIS Space Survey solution. Speakers: Andrew Williams, University of Miami; Michael Fox, Stanford University; Tim Koch, Iowa State University; Moderator: Tim McLean, Strategic Account Manager, Accruent

11:00 a.m.-11:55 a.m. You Have Your Assessment Data, Now What? One City's Way to Effectively Use and Maintain Data

Product Best Practices | VFA | Public, Corporate, CRE, Education, Healthcare, Retail Room: 303

Two of the biggest challenges with having data are how to use it and how to keep it up to date. Often, you are working with antiquated procedures that have never evolved, despite the dynamic environment we work in. Presumably, you are going to have to write new procedures and with that, there is a lot of trial and error, which makes this process painful. So where do you begin?

The City of Alexandria, Department of General Services, focused on three areas during the procedure writing process: capital budgeting, procurement, and project management. In this presentation, the focus will be on these three areas, explaining the usage of the VFA system in each focus area, experiences changing internal procedures, and ensuring the integrity of the data. Speakers: Stephanie DeFreitas, City of Alexandria

12:00-1:00 p.m.

Lunch (Demo Lab & UX Lab Open)

1:00-1:55 p.m.

Introduction to the new 360Facility Mobile App

Product Information | 360Facility, FAMIS Cloud | CRE, Corporate, Education, Public Room: C Walk away from this session with a sneak peek into the app's features and benefits that will enhance productivity for engineers and technicians in the field. The session will also review system requirements and the process to make it available for your 360 installation. Speakers: Chris Dalia, Associate Product Manager, Accruent

1:00-1:55 p.m.

Mobilizing the Facilities Workforce at Kent State

Thought Leadership | FAMIS, FAMIS Cloud, 360Facility | Education, Public Room: 302 Learn how Kent State has rolled out a mobile app for managing their facilities to their workforce. Kent State's mobile app includes a tremendous amount of functionality related to submitting requests, assigning and scheduling, timekeeping and managing their large inventory or assets and parts. Kent State uses "uber like" features to help technicians in the field, connect with their parts delivery staff. Both technician and delivery personal can communicate they are 'on their way' and use the live mapping features to connect with each other in the field to transfer the parts. Speakers: Cindy Gary, Kent State

1:00-1:55 p.m.

Managing Condition Assessments with VFA Auditor

Thought Leadership | VFA | Public, Corporate, CRE, Education, Healthcare, Retail Room: 303 Having trouble keeping your facility condition data up to date? There are many benefits for having current data, but many organizations do not have the tools to enable their team to do assessments. In this session you will learn more about VFA Auditor, our mobile enabled assessment tool that helps you conduct your own assessments. We will cover a brief overview of capital planning, VFA Auditor, and a live demo of the software. Speakers: Scott Cormier, Director, Product Management, Accruent

2:00-2:55 p.m.

360Facility 2015 Release Highlights

Product Best Practices | 360Facility, FAMIS Cloud | CRE, Corporate, Education, Public

Room: H

Take advantage of new functionality released in 2015 such as Work Order Mass Update, Barcode functionality for 360Facility and FAMIS Inventory, and approval functions for Purchasing. The Product Team will provide a mini demonstration of select functionality released and discuss the benefits and advantages. Speakers: Nicki James, Manager, Product Management, Accruent; Andrew Barger, Associate Product Manager; CRE Product Team

2:00-2:55 p.m.

Case Study: The Journey to FAMIS

Product Best Practices | FAMIS, FAMIS Cloud, 360Facility | Education, Public Room: 302 Hear from the University of Regina about their journey to find and successfully implement an automated maintenance management system: the FAMIS solution. This session will cover the University of Regina's search for and selection of a system, the implementation process, working with FAMIS development and key lessons learned along the way. Speakers: Nelson Wagner, University of Regina; Kathy Junior, University of Regina

2:00-2:55 p.m.

Capital Planning Best Practices

Thought Leadership | VFA | Public, Corporate, CRE, Education, Healthcare, Retail Room: B Have you wondered what a day in the life of a capital planner is like? Pete Miller from St. Louis County, MN will have a conversation with Scott Cormier in our Product Management team and take questions from the Audience Speakers: Pete Miller, St. Louis County, MN; Scott Cormier, Director, Product Management, Accruent

2:00-2:55 p.m. Update on Final Lease Standards

Thought Leadership | LA 8, LA Cloud, REM, Retail Lease, Siterra, SLIM | Retail, Corporate, CRE, Education, Public Room: C

The FASB has issued new accounting rules that will change the way many lessees account for leasing arrangements. The new rules will be contained in a new Codification Section entitled Topic 842 with the current guidance in ASC 840 discontinued. In this session, we'll discover some of the significant changes from the existing guidance, review several real life examples, and discuss some of the challenges with transition to the new standard. Speakers: Charlie Shannon, Moss Adams

3:00-3:30 p.m. Break (Demo Lab & UX Lab Open)

3:30-4:25 p.m. Case Study in Leveraging 360 Facility for Cost Control

Product Best Practices | 360Facility, FAMIS Cloud | CRE, Corporate, Education, Public Room: C

Allison Cohen of Accruent along with Dan Minsterman and Tyler Vaughn of the JLL global JP Morgan Chase Account will be presenting Cost Control methods implemented using 360Facility which has netted a saving of over \$250,000 in the first seven months alone. Dan and Tyler will walk through the problems they were facing with managing vendor work, NTE amounts, vendor out of contract costs, invoice processing and matching, the 360Facility solution implemented, and the many planned and unexpected benefits realized. The session will also include tips on their implementation strategy and other future benefits expected. Speakers: Allison Cohen, Senior Account Executive, Accruent; Dan Minsterman, JLL-JPMC; Tyler Vaughn, JLL-JPMC

3:30-4:25 p.m. Graphic Reporting in AutoCAD/Revit Reaches New Levels!

Sponsor Speaking | FAMIS, FAMIS Cloud, 360Facility | Education, Public Room: 302 ACAD-Plus, Inc. will demonstrate a wealth of brand new features and tools to enhance your facilities graphic reporting abilities! FAMISCAD/AccruentCAD enhancements abound in this new version including: Color and Hatch fill editing directly from within AutoCAD, hierarchical reporting, defining and saving standard reports from directly within the software, a brand new reporting concept called Building Squares for proportional comparisons, as well as many other enhancements. We'll also be demonstrating the latest versions of the FAMIS Revit Interface/Accruent Revit Interface. Now you can create your graphic reports directly in your 3D models! Speakers: Glenn Seehausen, President/CEO, ACAD Plus

3:30-4:25 p.m. Integrating Sustainability Into Your Facility Capital Planning

Thought Leadership | VFA | Public, Corporate, CRE, Education, Healthcare, Retail Room: 301 From finding energy savings to determining how investments will affect the environment, sustainability continues to be a focus for the world's top corporations and brands. This session highlights what challenges organizations face with managing sustainability, when to do energy assessment and modeling, how you can integrate sustainability efforts into your capital planning process and tips for conservation techniques. Speakers: Susan Buchanan, Sr. Director, Assessment Services, Accruent

3:30-4:25 p.m. Implementing FAMIS Cloud- A Journey: Wrenches to Technology

Product Best Practices | FAMIS | Public, Education Room: B

The facilities maintenance industry is evolving from turning wrenches and cumbersome manual data analysis into an era of technology, data trending, electronics, digital controls and work order systems that function with very little human interaction. This presentation will provide an overview of the journey that Wisconsin Department of Transportation's Facilities Services Section has been on for the past three years. Hear how the FAMIS Maintenance Management system streamlined their work order management process, provides visibility into essential data, and allows for efficient and effective data analysis and trending. Speakers: Pat Karlen, Wisconsin DOT

3:30-4:25 p.m. Supporting Strategic Growth Utilizing the Expesite Project Management Solution

Product Best Practices | Expesite | Retail, Corporate, CRE, Education, Public Room: 303 Shake Shack chose Expesite to manage all project-related details to help standardize development procedures across locations as well as ensure timely project completion. They have an impressive growth strategy and will share how they are using the Expesite documents and project info to bolster that growth. Come prepared to share your Expesite leading practices, as Justin will be sharing and facilitating. Speakers: Justin Gould, Shake Shack; Trixee Tsuji, Consultant, Accruent

Security Compliance Overview, Available Functions and Q&A for 360Facility, FAMIS Cloud and 4:30-5:25 p.m. Expesite

Thought Leadership | 360Facility, Expesite, FAMIS Cloud | CRE, Corporate, Education, Public, Healthcare, Retail Room: C

As security compliance concerns increase and data security breaches continue to make headlines, join Steven Hess, Security Manager for Accruent, as he provides an overview of how Accruent ensures compliance with industry standards such as SSAE16 / SOC, ISO27001 and NIST guidelines. Learn about Accruent's world class architecture, designed with redundancy and effective and efficient recovery in mind. Finally, Accruent will provide an overview of additional modules and enhanced security features available within Accruent's product offering. Speakers: Steven Hess, Security Engineer, Accruent

4:30-5:25 p.m. Mobile Time: Using Mobile Devices to Automate the Collection of Daily Timesheets

Thought Leadership | FAMIS, FAMIS Cloud, 360Facility | Education, Public Room: B AppTree Software is going to show three use cases that highlight how mobile can enable you to innovate in ways you may not have thought about yet. 1) use mobile devices to bridge the gap between simply charging labor to work orders and detailed reporting on how a mobile worker spent their day. 2) us FAMIS to collaborate with the campus community to better manage water resources and report ADA deficiencies. And 3) how innovative app features can be used to crowd-source problem reports in real-time and give you a better view of what's happening in the spaces you are responsible Speakers: Robert Guinn, CEO, AppTree

4:30-5:25 p.m. Transitioning from Condition Data to Portfolio Planning

Thought Leadership | VFA | Public, Education Room: 302
You've completed your Facility Condition Assessment and data collection programme – now what do you
do? Knowing the state of your portfolio brings a new challenge of understanding the qualitative and
defensible condition status and requirements that demand action. The urgent and pending systems
liabilities backlog can be overwhelming, and it can easily feel that there is too much data to develop an
action plan. This presentation will explore the processes and associated tools Canadian Forces Base
Esquimalt and the Canadian Department of National Defence used to take control of the mass of data and
develop a portfolio management programme. Speakers: Marcel Gingras, Canadian Navy - CFB Esquimalt

4:30-5:25 p.m. Facility Condition Assessments - Why and How to Self-Assess

Product Best Practices | VFA | CRE, Corporate, Education, Public, Healthcare, Retail Room: 301

Effective long-term capital planning begins with good facility condition data. The challenge FM professionals face is collecting the right baseline data in order to obtain funding and support strategic decisions. You have choices for gathering condition data. In this session, we'll review your assessment options and discuss how to leverage the data once you have it. You'll discover how to define the right condition assessment approach for your portfolio; turn data into prioritized, actionable and defendable results; and identify additional data to be collected during an assessment. Speakers: Joe Xavier, Senior Functional Consultant, Accruent

4:30-5:25 p.m. LA Product Interactive

Product Information | LA Cloud | Retail, Corporate, CRE, Education, Public Room: 304

This session will be facilitated by our Accruent Lease Administration Product Management team. We will share the Lease Administration roadmap, our top product priorities, and discuss together the future of lease administration for Retail. Come ready to share your thoughts and expertise! Speakers: Cameron Nokes, Senior Product Manager, Accruent; Jaron Banks, Senior Sales Engineer, Accruent

5:30-6:00 p.m.

Break

6:00-8:00 p.m.

Cocktail Reception

Wednesday, March 23

8:00-9:00 a.m.

Breakfast

9:00-10:00 a.m. 10:00-10:30 a.m.

High Performance Teams: An Executive Panel

Break (Demo Lab & UX Lab Open)

10:30 a.m.-11:25 a.m. Facility Base Business Capital Planning - Using the FCI

Thought Leadership | VFA | Corporate, CRE, Education, Public, Healthcare, Retail Room: 303 Learn how Johnson & Johnson used the Facility Condition Index as part of their facility base business capital planning process, to prioritise and allocate capital to their top 200 sites. This presentation will include a summary of how the process was designed, delivered and governed, as well as insight into the project selection process. Speakers: Jim Kelly, Director, Asset Management, Johnson & Johnson

10:30 a.m.-11:25 a.m. Utilization of Inspections in FAMIS Cloud

Product Information | FAMIS Cloud, 360Facility | Education, Public Room: 301 The Inspection module allows a user to actively monitor their daily routine to determine if properties and assets are maintained to the highest possible standard. Learn more about FAMIS Cloud's Inspections module and how it can automate the inspection process to track trends, equipment readings, and improve overall asset quality. Speakers: Chris Glanzman, Associate Product Marketing Manager, Accruent

10:30 a.m.-11:25 a.m. Education Leadership Q&A

Q&A | FAMIS, FAMIS Cloud, 360Facility, VFA | Education Room: B Join the Education leadership team for an industry Q&A. Representatives from Product Management, Support, Professional Services, and Engineering will join General Manager, Jeff Bolke in a panel to answer your most pressing questions. Speakers: Jeff Bolke, General Manager, Accruent; James Millican, Sr. Product Manager, Accruent; Evelyn Hulsey, Practice Leader, Accruent; Sam Hunt, Support Manager, Accruent; Tim McLean, Associate Vice President, Industry Strategy, Accruent; Chris Gutheil, Sr. Manager, Engineering, Accruent;

10:30 a.m.-11:25 a.m. CBRE Reviews Efficiency Gains with 360Facility for the Microsoft Puget Sound facility

Product Best Practices | 360Facility, FAMIS Cloud | CRE, Corporate, Education, Public

Room: C

Leaha Pearman from Accruent along with Erin Moulesong of CBRE will highlight some recent functionality and processes implemented using 360Facility such as utilizing 360Incidents to replace four existing systems and streamline customer reporting, use of the 360Inspections module to support their Workplace Advantage touchdown space process, utilization of 360 to track and streamline other request processes such as for IT. Speakers: Leaha Pearman, Account Manager, Accruent; Erin Moulesong, CBRE

11:30-12:30 p.m.

Lunch (Demo Lab & UX Lab Open)

12:30-1:25 p.m.

What's New With FAMIS?

Product Information | FAMIS Cloud, 360Facility | Education, Public Room: 301 Join FAMIS' Product Team to see the latest FAMIS Cloud features in action. This session will highlight our 2015 development around Time Card, purchasing, and reporting. Attendees will learn how to enter and manage time in FAMIS, manage purchase requisitions, orders, and blanket orders, and how to generate compelling reports. Speakers: James Millican, Sr. Product Manager, Accruent; Andrew Barger, Business Analyst, Accruent

12:30-1:25 p.m. Identifying and Reducing Risk in Your Facilities

Product Best Practices | VFA | CRE, Corporate, Education, Public Room: 302 There are numerous types of risk faced by today's facility managers including life and safety, compliance, organizational reputation, security, environmental and disasters, and the potential financial impact these risks can have on an organization can be immense. Where are the greatest risks within my facilities? What can I do to prioritize that risk? How do I prioritize with limited capital dollars? Gain insights into answers to all of these questions, and more, during this session. Speakers: Ray Dufresne, Senior Solution Architect, Accruent

1:30-2:25 p.m. Education and Public Sector Product Roadmap

Product Information | FAMIS, FAMIS Cloud, 360Facility, VFA | Education, Public Room: H Learn about your Accruent products' direction and development plans, directly from our product management team. In this session, Our product managers will discuss recent product highlights, immediat 2015 development and long terms plans. Bring your questions and let's drive these products forward together. Products to be discussed: FAMIS/360Facility, Expesite VFA Facility, VFA Auditor Speakers: James Millican, Industry Product Manager, Accruent; Nicki James, Manager, Product Management, Accruent; Scott Cormier, Director, Product Management, Accruent; Ryan Hansen, Product Manager, Accruent

1:30-2:25 p.m. Customer Round Table- Integrating Maintenance and Capital Planning

Round Table | 360Facility, FAMIS Cloud, FAMIS, VFA | CRE, Corporate, Education, Public Room: E

How do you bring together maintenance and capital planning data today? What are key insights you look for to determine the current health and future priorities of your portfolio? Bring your ideas on how Accruent can help you to uncover them and share your feedback. Speakers: Laura Cook, Principal Product Manager, Accruent; Allison Cohen, Senior Account Executive, Accruent

2:30-3:00 p.m. Break (Demo Lab & UX Lab Open)

3:00-3:55 p.m. Maximize your Maintenance Management system by integrating with VFA Capital Planning

Product Information | 360Facility, FAMIS Cloud, FAMIS, VFA | CRE, Corporate, Education, Public Room: C

Learn about Asset Connect, Accruent's tool to merge the power of 360Facility or FAMIS Cloud with VFA Facility, turning your team into a capital planning powerhouse. See how this integration to aid you in making the repair vs replace decisions could save your organization thousands. Speakers: Laura Cook, Principal Product Manager, Accruent

3:00-3:55 p.m. Preparing for Migration Round Table

Product Information | FAMIS | Education, Public Room: E This presentation/round table discussion will review some of the objectives that FAMIS on-premises IT technicians should concsider in order to maintain FAMIS and the FM data infrastructure in the years to come. With diagrams and timelines, we will review some of Brown University's FAMIS integrations and assorted IT projects that will need to come along with FAMIS Cloud, and what Brown is doing to prepare. Speaker Scott Lloyd will also open up the discussion with members of the audience for ideas and stories about their preparations. Speakers: Scott Lloyd, Brown University

3:00-3:55 p.m. FAMIS Round Table

Product Information | FAMIS Cloud, 360Facility | Education, Public Room: E Join FAMIS Product Managers to discuss product direction, business requirements, and industry trends around Maintenance Management, Inventory Control and Space Management Speakers: James Millican, Vertical Product Manager, Accruent; Nicki James, Manager, Product Management, Accruent; Andrew Barger, Business Analyst, Accruent; Chris Glanzman, Associate Product Marketing Manager, Accruent

3:00-3:55 p.m. VFA Round Table

Join Product Managers who represent Accruent's capital planning software offerings for a live discussion on product direction. You will have the ability to share your requirements for capital planning, assessments, and FacilityView directly with Accruent Product Management and get the opportunity to learn what your peers are accomplishing in these areas. Speakers: Scott Cormier, Director Product Management, Accruent; Laura Cook, Principal Product Manager, Accruent

3:00-3:55 p.m.

VisionPM Round Table

Product Information | FAMIS, FAMIS Cloud, 360Facility | Education, Public Room: E Join VisionPM Product Managers to discuss product direction, business requirements, and industry trends around project management, document management, bidding, budgeting, and fund tracking Speakers: Ryan Hansen, Product Manager, Accruent

4:00-4:55 p.m.

ISO 55000 & Asset Management - A Holistic Approach

Thought Leadership | 360Facility, FAMIS Cloud, FAMIS, VFA | CRE, Corporate, Education, Public Room: 303

Wondering how you could become ISO 55000 compliant? Understand how Sodexo is taking a holistic approach to incorporate capital planning with facility maintenance costs from concept to certification. Speakers: Nick Fioravante, Sodexo

4:00-4:55 p.m.

Preparing for Migration Round Table

Product Information | FAMIS | Education, Public Room: E This presentation/round table discussion will review some of the objectives that FAMIS on-premises IT technicians should concsider in order to maintain FAMIS and the FM data infrastructure in the years to come. With diagrams and timelines, we will review some of Brown University's FAMIS integrations and assorted IT projects that will need to come along with FAMIS Cloud, and what Brown is doing to prepare. Speaker Scott Lloyd will also open up the discussion with members of the audience for ideas and stories about their preparations. Speakers: Scott Lloyd, Brown University

4:00-4:55 p.m.

FAMIS Round Table

Product Information | FAMIS Cloud, 360Facility | Education, Public Room: E Join FAMIS Product Managers to discuss product direction, business requirements, and industry trends around Maintenance Management, Inventory Control and Space Management Speakers: James Millican, Vertical Product Manager, Accruent; Nicki James, Manager, Product Management, Accruent; Andrew Barger, Business Analyst, Accruent; Chris Glanzman, Associate Product Marketing Manager, Accruent

4:00-4:55 p.m.

VFA Round Table

Product Information | VFA | Education, Public Room: E

Join Product Managers who represent Accruent's capital planning software offerings for a live discussion on product direction. You will have the ability to share your requirements for capital planning, assessments, and FacilityView directly with Accruent Product Management and get the opportunity to learn what your peers are accomplishing in these areas. Speakers: Scott Cormier, Director Product Management, Accruent; Laura Cook, Principal Product Manager, Accruent

4:00-4:55 p.m.

VisionPM Round Table

Product Information | FAMIS, FAMIS Cloud, 360Facility | Education, Public Room: E Join VisionPM Product Managers to discuss product direction, business requirements, and industry trends around project management, document management, bidding, budgeting, and fund tracking Speakers: Ryan Hansen, Product Manager, Accruent

5:00-6:00 p.m.

Break

6:00-10:00 p.m. 10:00 p.m.

Entertainment Night

After Party

8:00-9:00 a.m. 9:00-10:00 a.m. 10:00-10:30 a.m. Breakfast

Advocacy: Selling Your Ideas In An Organization

Break (Demo Lab & UX Lab Open)

10:30-11:25 a.m.

Customer Panel: Leveraging 360Facility to Manage Teams & Vendors

Customer Panel | 360Facility, FAMIS Cloud | Corporate, CRE, Education, Public Room: H Gain insights from JLL, Flextronics and Med Express on how they leverage 360Facility to manage their teams and vendors. In this session, customers will share how they've been able to reduce costs and gain efficiencies by better managing their KPIs, SLAs, vendor agreements, performance and more, all through using 360Facility reporting and real-time dashboard capabilities. Speakers: Pedro Vasquez, Account Executive, Capital One / JLL; Erik Peterson, Facilities Engineering Manager, Flextronics; Tammy Harden-Kent, Director, Procurement, MedExpress; Moderator: Chris Detrich, Regional Vice President, CRE, Accruent

10:30-11:25 a.m.

FAMIS Classic Tips & Tricks

Product Best Practices | FAMIS | Education, Public Room: C

Join product expert, Brad Richardson as he shows you how to navigate FAMIS Classic like a pro! Brad will be covering things like quick picks vs favorites, right mouse usage, advanced queries, and other day-to-day tips that will make any FAMIS Classic user's life a little easier. Speakers: Brad Richardson, Senior Solutions Architect, Accruent

10:30-11:25 a.m.

How to Track Energy Usage and Potential Savings in VFA.facility

Training | VFA | Room: 306

This training session will demonstrate how VFA.facility allows organizations to collect the data associated with Green Building and energy initiatives in order estimate the costs, simple payback, and the resource savings potential of sustainable building construction and operations. Speakers: Susan Buchanan, Sr. Director, Assessment Services, Accruent

11:30-12:25 p.m.

Road to Success (2016 Roadmap for 360Facility, Expesite, VFA Facility)

Product Information | 360Facility, Expesite, FAMIS Cloud, VFA | Room: H Learn what the future has in store for your favorite Accruent products. Product Managers from 360Facility, Expesite, and VFA Facility will share the product direction and provide insights into potential upcoming features in 2016. Speakers: Nicki James, Manager, Product Management, Accruent; CRE Product Team

11:30-12:25 p.m.

FAMIS Cloud Tips & Tricks

Product Best Practices | FAMIS Cloud, 360Facility | Education, Public Room: C Product expert Leanne Joseph will show you tips & tricks to help you improve your utilization of FAMIS Cloud and 360 Facility. Leanne will teach you how to navigate through the product more quickly, create the reports you need to manage your business, save searches for rapid form access, and enable new features from each release. Speakers: Leanne Joseph, Senior Project Manager, Accruent

12:30-1:30 p.m.

Lunch (Demo Lab & UX Lab Open)

1:30-3:25 p.m.

Customize your 360Facility and FAMIS work order email messages and work order print formats to get more useful information out to your team

Training | 360Facility, FAMIS Cloud | Room: 301

Did you know that you can customize the work order print and email message formats to add or remove data specific to your requirements? We will review how to modify work order print and email formats, work with Tokens, and review some useful fields to include such as Asset Warranty Expiration Date, Asset Last Maintenance Date, Asset Last PM Readings, Requester details and more. The class will be hands-on with lots of practice to make you a pro! (This is base package functionality) Speakers: Jaime Hadley, Project Manager, Accruent; Tracey Hartog, Senior Project Manager, Accruent

1:30-3:25 p.m.

Centralize your property data and make it accessible to select people on your FM team

The Property Details module enables you to build upon the foundation of your 360Facility or FAMIS Cloud system and track your own customizable list of data fields across your property portfolio. This is a fun and very easy module to setup and use. Customers often use it to track property information such as Energy Star Ratings, Number of Floors, Number of Parking Spaces, presence of a Back-up Generator, Janitorial Services Company, and Security System provider, etc. The field list is up to you! The Accruent trainer will lead a hands-on class and each participant will create user defined sections and fields. We will also cover exporting data and reporting features. (This is an additional cost module) Speakers: Leanne Joseph, Senior Project Manager, Accruent;

1:30-2:25 p.m.

How to Create and Implement a Capital Budget Strategy in VFA.facility

Training | VFA | Room: 304 A demonstration as to how VFA.facility allows organizations to create a Ranking Strategy in order to define and weigh criteria for evaluating capital projects. The session will cover: understanding the process of developing a Pairwise Ranking Strategy, how to identify and define the criteria that will help to recognize your organization's priorities, a walkthrough of the Pairwise Comparison of Requirement attributes, how

your organization's priorities, a walkthrough of the Pairwise Comparison of Requirement attributes, how Requirements are scored and how those Requirements may be bundled into Projects for execution

Speakers: Ray Dufresne, Senior Solution Architect, Accruent

3:30-3:45 p.m.

Break

3:45-5:40 p.m.

Make the most of Inspections with FAMIS and 360Facility

Training | 360Facility, FAMIS Cloud | Corporate, CRE, Education, Public Room: 303
The Inspections module is highly configurable and can be used for a wide range of activities such as
Property, Janitorial, Emergency Lighting, and compliance inspections, and PM Readings. The Accruent
trainer will walk you through a detailed hands-on session explaining the different inspection types and how
to create them, configuration options, scoring, and notifications. The trainer will also cover how to create
corrective action work orders, and use the Inspection dashboard and reports. Speakers: Patti De Farno,
Senior Project Manager, Accruent; Brad Richardson, Senior Solutions Architect, Accruent