

**SUNDAY, APRIL 8**

**3:00pm - 6:00pm** Registration

**6:00pm – 8:00pm** Welcome Reception

**MONDAY, APRIL 9**

**7:30am – 9:00am** Breakfast & Registration / Demo Labs Open

**9:00am – 9:45am** **Welcome & Conference Introduction, Salon FGH** - John Borgerding, CEO

**9:40am – 10:30am** **Keynote Speaker, Salon FGH** - Chad Fleming

**10:40am-11:30am** **Healthcare Industry Overview, 616 AB**  
*Pierre Harrison will share 2017 highlights, emerging industry trends, and introduce key Accruent Healthcare initiatives and direction.*

**11:30am–1:00pm** Lunch / Demo Labs Open

**1:00pm – 1:50pm** **Healthcare Roadmap, 616 AB**  
*Pierre Harrison, Accruent’s Healthcare leader, and Larry Shields, Senior Product Manager, will highlight the 2018 Healthcare Roadmap and discuss key functionality that can be expected this year and in future releases. Learn about key functionality in development and planned for future development across Accruent’s Healthcare platform.*

<b>2:00 pm – 2:50pm</b>	<b>Healthcare Track</b>	<b>Showcase Track</b>
	<p><b>Connectiv – Join the Revolution, 616 AB</b> Join Rob Woodbyrne and Tommy Lee, Connectiv co-founders, as they take us through their journey to Accruent and showcase how a small but dedicated startup was able to disrupt the Healthcare Technology industry with a combination of state-of-the-art technology and industry expertise.</p>	<p><b>Tips for Solving the Lease Data Challenge with PwC, Salon FGH</b> Focusing on the completeness and quality of your lease data are critical to streamlining compliance with the new accounting standards and building a long-term lease management and reporting solution. Hear insights and lessons learned for solving the lease data challenge.</p>

**3:00pm - 3:30pm** Break / Demo Labs Open

**3:30pm – 4:20pm** **Healthcare Track**  
**Accruent Labs: Big Data for the Capital Equipment Lifecycle, 616 AB**  
We’ll provide a sneak peek into an Accruent Labs project – leveraging data from millions of work orders to deliver insights into equipment reliability and cost to improve decision making along the capital equipment lifecycle

**4:30pm – 5:20pm** **Healthcare Track**  
**Customer-led Round Tables, 410 (4<sup>th</sup> Floor)**  
Customer-led Round Tables are an opportunity to have direct conversations with peers in the Healthcare community around industry trends, common challenges, and share strategies and tactics.

**5:45pm – 6:45pm** Cocktail Reception / Demo Labs Open

**7:00pm** **Micheladas Cafe y Cantina** | 333 E 2nd St, Austin, TX 78701 (see walking map on page four)

## TUESDAY, APRIL 10

7:30am – 9:00am		Breakfast / Demo Labs Open	
9:00am – 9:50am		General Session, Salon FGH	
10:00am – 10:45am		General Session, Salon FGH	
11:00pm – 11:50pm		<b>Understanding the Joint Commission Updates, 616 AB</b> Understanding the latest updates from the Joint Commission and how it impacts your department’s activities can be challenging. In this session, Accruent's compliance experts Rick Joslin and Al Gresch will share the TJC changes, their impact on your organization and the steps you can take to remain in compliance.	
12:00pm – 1:20pm		Lunch / Demo Labs Open	
1:30pm – 2:20pm		<b>Healthcare Track</b> <b>Turnkey Compliance Packages for TMS, 616 AB</b> The Joint Commission recently published and clarified PM & EOC Compliance standards related to grace periods for non-completion and made recommendations for collecting information to monitor conditions in the environment. We’ve made compliance easy with pre-built tools for TMS.	
2:30pm – 3:20pm		<b>Showcase Track</b> <b>10 Steps to Make Your Department a Strategic Asset, 616 AB</b> Interested in leading your department to a level of greatness? Al Gresch will review 10 best practices that top performing HTM & Facilities departments have employed to get there.	
3:20pm – 4:00pm		Break / Demo Labs Open	
4:00pm – 4:50pm		<b>Healthcare Track</b> <b>Take Your Business Operations to the Next Level with Accruent Managed Services, 616 AB</b> Your Accruent solution can deliver continuous value only if it is properly managed over time. If tight budgets, limited IT resources, or shifting corporate priorities are impacting your ability to maintain high system availability and performance, it may be time to consider Managed Services.	<b>Capital Planning Track</b> <b>Kykloud FM and Compliance Surveys, 615 B</b> Details about Kykloud’s broad offering of FM and property compliance surveys (brand, health & safety, fire, access, and quality).
4:50pm – 6:00pm		Break	
6:00pm – 9:00pm		Entertainment Night - Nakia & the Blues Grifters	

**WEDNESDAY, APRIL 11**

**7:30am – 9:00am** Breakfast / Demo Labs Open

**9:00am – 9:30am** **Accruent Announcements** (announce mobile app game winner)

**9:40am – 10:30am** **Meet the Experts, 616 AB**

This session is an opportunity to harness collective peer knowledge, align with Accruent Healthcare Leadership, problem-solve, and fuel collaboration.

**10:30am – 11:30am**

**Healthcare Track**

**Customer-Led Round Tables, 410 (4<sup>th</sup> Floor)**

Join Healthcare customers in a round table discussion about key trends and challenges that are facing our industry today to share ideas and best practices of how you are facing these issues.

**Showcase Track**

**Kykloud Case-Study Presentation, 615 B**

Learn more about the use cases for Kykloud and a number of client case studies.

**11:30am – 12:30pm** To-Go Boxed Lunch / Demo Labs Open

**12:30pm – 4:00pm** *Optional* Product Training (Separate registration required)

**12:30pm – 2:45pm**

**TMS Training**

**Dashboards and Data Sources, 415 AB (4th Floor)**

In this training we will discuss the purpose the dashboard modules serve and what makes a great dashboard. It will include best practices following TMS standards, adding formulas to your dashboard detailed lists, adding the KPI feature to your crosstabs and adding in-line SQL for advanced calculations

**Asset Enterprise Training**

**Reports & Dashboard, 412 (4th Floor)**

Take a deep dive into the native reporting suite to ensure you are leveraging all of the available capabilities and are using reports to make educated decisions to propel your organization into the future.

**2:45pm – 4:00pm**

**TMS Training**

**Introduction to Advanced Reporting (4th Floor)**

Take a deep dive into the native reporting suite to ensure you are leveraging all the available capabilities. In this training we will discuss how to export standard and designer reports for modification, how to configure a data source and connection string, how to add a formula using VBScript, how to add a parameter date prompt, and how to import changes into TMS.

**Asset Enterprise Training**

**Best Practices, 412 (4th Floor)**

Receive an overview of best practice configuration and usage as well as common mistakes that could make the user experience sub-optimal. In this session we will discuss guidelines and data that represents the most efficient way to use the system ensuring you are obtaining the results you expect.

Conference Ends

All content subject to change  
<http://www.accruent.com/events/insights-2018>

**Walking Map to Micheledas**

