

# AGENDA

(as of 3/17/2017 – Subject to Change)

## WEDNESDAY, APRIL 5

12:00pm - 8:00pm Registration

**1:00pm - 5:00pm FAMIS Training**

*[Optional, Limited Seating]*

This deep dive into FAMIS features hands-on training on topics including the space module and visual map, customizing work order forms and approval notifications, creating robust preventive maintenance programs, and empowering users to submit requests directly into FAMIS.

**VFA Advanced Topics Training**

*[Optional, Limited Seating]*

Get the focused VFA instruction you need for better facilities capital planning. Interact with experienced VFA professionals as they cover a variety of advanced VFA facility topics; including Capital Budgeting, Presenting Your Data, and Data Maintenance.

6:00pm - 8:00pm Welcome Reception

## THURSDAY, APRIL 6

7:45am - 8:45am Breakfast & Registration/Product Demo Lab Open

8:45am - 9:45am Introductions & Welcome

9:45am - 10:00am Morning Break/Product Demo Lab Open

### TRACK 1: Maintenance Management Best Practices

**10:00am - 11:00am What's Coming Up On The FAMIS Product Roadmap**

The most attended and requested session by our customers! Hop on the FAMIS roadmap journey that reviews major accomplishments from 2016, and highlights product enhancements to expect in the coming year.

**11:00am - 12:00pm Case Study: Journey to FAMIS – Two Years Later**

At User Forum 2015, the **University of Regina** discussed their journey to find and implement an automated maintenance management system: FAMIS, and a capital planning solution, VFA. Two years later, learn how they have optimized their use of these solutions, the value that has been delivered to the facilities team, and their plans for future expansion.

12:00pm - 1:00pm Lunch/ Product Demo Lab Open

### TRACK 1: Maintenance Management Best Practices

**1:00pm - 2:00pm Case Study: Implementing FAMIS-ERP Integration**

Learn how the IT and Facilities team at Louisiana State University (LSU) integrated FAMIS with their ERP services. There is a mutually-beneficial relationship between these CMMS and ERP systems: This presentation will review the benefits of the selected approaches and the evolution of the integration.

**2:00pm - 3:00pm Case Study: Navigating the Path to the Cloud**

The **City of Anaheim** has been a FAMIS customer for over 20 years. Their recently completed migration involved data quality evaluation, business process analysis, FAMIS API deployment, and help from the Accruent Professional Services team. This session will explore the process and approach the Fleet and Facility Services Division took to ensure project success.

**3:00pm - 4:00pm Strategies For Low-Risk, High-Value Implementations**

Successful CMMS implementation projects are driven not only by the steps taken during the software implementation, but also by initiatives started prior to selecting software. In this session, Accruent experts will share lessons and keys to success learned from implementations of FAMIS Cloud at Rice University and Tucson Unified School District.

4:00pm - 4:30pm Afternoon Break/Product Demo Lab Open

**4:30pm - 5:30pm Keynote: How IoT and Remote Monitoring is Changing Facilities Management**

Over the years, facility owners have expended significant effort trying to improve facilities management by focusing on asset availability and improved maintenance response, while working to also reduce costs. Learn how machine-to-machine monitoring via the Internet of Things (IoT) can now help facility owners accomplish their goals by enabling them to distinguish critical asset alarms, predict asset performance issues, minimize downtime, and increase maintenance response efficiency.

5:30pm - 6:00pm Break

6:00pm - 8:00pm Cocktail Reception

### TRACK 2: Capital Planning Best Practices

**Case Study: Cutting the Gordian Knot: Making Sense of your Organization's Asset Inventory (New York Presbyterian Hospital)**

Are you struggling with the reliability and usefulness of your organization's asset inventory? If so, you should learn about NYP's multi-year approach to improving their asset inventory value. This session will cover several aspects of developing and maintaining a reliable asset record across CMMS systems, record documents and 3D BIM models.

**VFA Overview and Roadmap**

Learn how the industry's leading capital planning solution is getting even better! This session features an overview of VFA software solutions, including VFA.facility and VFA.auditor, with discussion of recent key features, upcoming development, and long-term plans.

### TRACK 2: Capital Planning Best Practices

**Case Study: Small But Mighty -**

**Growth of Infrastructure Ontario's Capital Planning Program**

Infrastructure Ontario (IO) builds, manages, finances, and enhances the value of Ontario public assets. After a successful initial implementation, IO has recently expanded VFA to new programs. Learn from their challenges and experiences as Infrastructure Ontario leads the way with evidence-based decision making around capital planning.

**Case Study: The Ever-Changing Frontier of Space Data (University of Miami)**

Learn how to build a robust space reporting system and make data-driven facility planning decisions by hearing how the University of Miami's Office of Space Management & Analysis implemented an integrated approach to planning, managing, and allocating space. This effort consolidated space information and provided strategic benefits.

**Case Study: VFA at the Canadian Department of National Defence**

Learn about the planning and ongoing implementation of award-winning capital planning processes across Canada's Defence Portfolio: Leading the way towards a federal government-wide solution?

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## FRIDAY, APRIL 7

8:00am - 9:00am Breakfast/Product Demo Lab Open

### TRACK 1: Maintenance Management Best Practices

### TRACK 2: Capital Planning Best Practices

**9:00am - 10:00am Tracking and Managing Capital Projects**

A large portion of a facility manager's time goes into managing budget, work, and costs around repairs and projects. Learn how customers have come to rely on Accruent capital projects software for its financial and data management capabilities and ability to track key milestones.

**Case Study: Putting Your Assessment Data to Work (City of Alexandria)**

Knowing the condition of your facilities is only the first step, and each small win along the way presents new challenges. This presentation will explore the processes and associated tools the City of Alexandria, Department of General Services, used to identify their need for condition data, justify a property tax increase to city council, and execute against an increased capital project workload.

**10:00am - 11:00am AccruentCAD – Overview, New Features, and Introduction to our Digital Library**

In this session ACAD-Plus will provide an overview of new AccruentCAD features, including dynamic composites, graphical space comparison report, and one-step PDF report generation. They will also provide an overview of their new Digital Library/Technical Document Management solution.

**Does Your Budget Reflect Your Values**

Introduce a lens of disciplined, objective capital budgeting to your financial planning. Learn how many organizations have reduced critical operating expenses while increasing revenue generated by their facilities investments.

11:00am - 11:15am Morning Break/Product Demo Lab Open

**11:15am - 12:15pm Roundtable Groups**

Interact with peers about a variety of topics, including:

- AssetConnect - Combine Facilities Maintenance and Capital Planning
- Business Process Improvement
- Internet of Things (IoT) and Facilities Management
- K-12 Customer Panel
- Mobile Workforce Management
- Project management
- Reports and Dashboards
- Space management
- System Integration
- Sustainability
- VFA Services
- VFA Software

12:15pm - 12:45pm Closing Session – Boxed Lunches Available

All content subject to change

<http://www.accruent.com/events/user-forum-2017>