WORK ORDER LIFE CYCLE







Problem arises in store



Site

Create work order in Verisae



vx Maintain

Work order is dispatched to appropriate service provider



Provider Admin

Service provider accepts work order and dispatches technician to site

NEW REQUEST TO ASSIGNED

ASSIGNED TO JOB COMPLETE





vx Maintain

Records time spent on site, parts used, and work order resolution details



Technician

Technician
attends to issue
on site and
closes work order
in vx Maintain



Technician

Technician arrives on site and logs onto vx Maintain to review work order details





Site

Store manager reviews and approves work order



Provider Admin

Service Provider submits invoice for work order



Site/Maintenance Manager

Manager(s) approve(s) invoice total







Work order invoice is ready for accounts interface

SPEAK TO AN EXPERT NOW!

